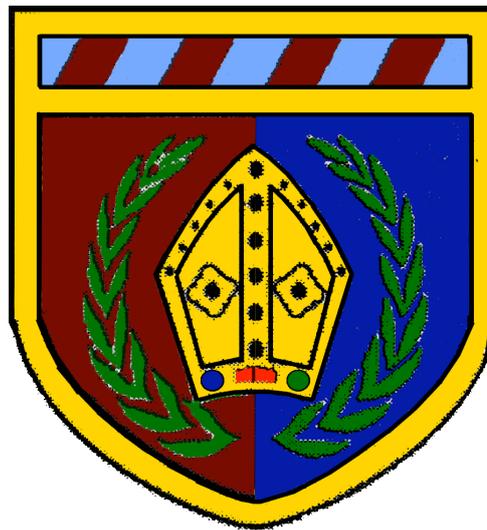


# St John Fisher Catholic Primary School



## ICT e- Safety Policy

"To live, love and learn and learn in our caring community"

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## Introduction

National guidance suggests that it is essential for schools to take a leading role in e-safety.

Becta in its "Safeguarding Children in a Digital World" suggested:

*"That schools support parents in understanding the issues and risks associated with children's use of digital technologies. Furthermore, Becta recommends that all schools have acceptable use policies, and ensure that parents are aware of the procedures for e-safety within the school. Recognising the growing trend for home-school links and extended school activities, Becta recommends that schools take an active role in providing information and guidance for parents on promoting e-safety messages in home use of ICT, too."*

The Byron Review "Safer Children in a Digital World" stressed the role of schools:

*"One of the strongest messages I have received during my Review was about the role that schools and other services for children and families have to play in equipping children and their parents to stay safe online. To empower children and raise the skills of parents, I make recommendations to Government in the following areas: delivering e-safety through the curriculum, providing teachers and the wider children's workforce with the skills and knowledge they need, reaching children and families through Extended Schools and taking steps to ensure that Ofsted holds the system to account on the quality of delivery in this area."*

The development and expansion of the use of ICT, and particularly of the internet, has transformed learning in schools in recent years. Children and young people need to develop high level ICT skills, not only to maximise their potential use as a learning tool, but also to prepare themselves as lifelong learners and for future employment. There is a large body of evidence that recognises the benefits that ICT can bring to teaching and learning. Schools have made a significant investment both financially and physically to ensure these technologies are available to learners. The benefits are perceived to "outweigh the risks." However, schools must, through their e-safety policy, ensure that they meet their statutory obligations to ensure that children and young people are safe and are protected from potential harm, both within and outside school. This e-safety policy also forms part of the school's protection from legal challenge, relating to the use of ICT.

### Background/Rationale

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school.

The internet and other digital and information technologies are powerful tools, which open up new opportunities. Electronic communication helps teachers and pupils learn from each other. These technologies can stimulate discussion, promote creativity and increase awareness of context to promote effective learning. Children and young people should have an entitlement to safe internet access at all times.

The requirement to ensure that children and young people are able to use the internet and related communications technologies appropriately and safely is addressed as part of the wider duty of care to which all who work in schools are bound. A school e-safety policy helps to ensure safe and appropriate use. The development and implementation of such a strategy should involve all the stakeholders in a child's education from the headteacher and governors to the senior leaders and classroom teachers, support staff, parents, members of the community and the pupils themselves.

The use of these exciting and innovative tools in school and at home has been shown to raise educational standards and promote pupil achievement. However, it can put young people at risk within and outside the school. Some of the dangers they may face include:

- Access to illegal, harmful or inappropriate images or other content
- Unauthorised access to / loss of / sharing of personal information
- The risk of being subject to grooming by those with whom they make contact on the internet.
- The sharing / distribution of personal images without an individual's consent or knowledge
- Inappropriate communication / contact with others, including strangers
- Cyber-bullying
- Access to unsuitable video / internet games
- An inability to evaluate the quality, accuracy and relevance of information on the internet
- Plagiarism and copyright infringement
- Illegal downloading of music or video files
- The potential for excessive use which may impact on the social and emotional development and learning of the young person.

Many of these risks reflect situations in the off-line world and it is essential that this e-safety policy is used in conjunction with behaviour/ anti-bullying/ child protection policies.

As with all other risks, it is impossible to eliminate those risks completely. It is therefore essential, through good educational provision to build pupils' resilience to the risks to which they may be exposed, so that they have the confidence and skills to face and deal with these risks.

This e-safety policy explains how we intend to demonstrate that we provide the necessary safeguards to help ensure that we have done everything that could reasonably be expected to manage and reduce these risks, whilst also addressing wider educational issues in order to help young people (and their parents / carers) to be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.

Schedule for Development/Monitoring/Review

This e-safety policy was approved by the <i>Governors on:</i>	Date:
The implementation of this e-safety policy will be monitored by the:	Headteacher, ICT Co-Ordinator and the Senior Leadership Team
Monitoring will take place at regular intervals:	Annually
The <i>Governors Sub Committee</i> will receive a report on the implementation of the e-safety policy generated by the monitoring group (which will include anonymous details of e-safety incidents) at regular intervals:	Annually
The E-Safety Policy will be reviewed annually, or more regularly in the light of any significant new developments in the use of the technologies, new threats to e-safety or incidents that have taken place. The next anticipated review date will be:	July 2013

The school will monitor the impact of the policy using:

- Logs of reported incidents
- Surveys / questionnaires of
  - pupils (eg Ofsted "Tell-us" survey / CEOP ThinkUknow survey)
  - parents / carers
  - staff

### Scope of the Policy

This policy applies to all members of the school community (including staff, pupils, volunteers, parents / carers, visitors, community users) who have access to and are users of school ICT systems, both in and out of school. This policy applies directly to the school curriculum network and not the administration network. The administration network is not currently accessible by most staff and the main responsibility for this lies with the headteacher whilst the main responsibility for the curriculum network lies with the ICT Co-Ordinator.

The Education and Inspections Act 2006 empowers Headteachers, to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour. This is pertinent to incidents of cyber-bullying, or other e-safety incidents covered by this policy, which may take place out of school, but is linked to membership of the school.

The school will deal with such incidents within this policy and associated behaviour and anti-bullying policies and will, where known, inform parents / carers of incidents of inappropriate e-safety behaviour that take place out of school.

## Roles and Responsibilities

The following section outlines the roles and responsibilities for e-safety of individuals and groups within the school:

### **Governors:**

Governors are responsible for the approval of the E-Safety Policy and for reviewing the effectiveness of the policy. This will be carried out by the *Governors* receiving regular information about e-safety incidents and monitoring reports. A member of the Governing Body has taken on the role of *E-Safety Governor*. The role of the E-Safety Governor will include:

- meetings with the headteacher and / or ICT Co-ordinator
- monitoring of e-safety incident logs
- reporting to relevant Governors meeting

### **Headteacher and Senior Leaders:**

- The Headteacher is responsible for ensuring the safety (including e-safety) of members of the school community, though the day to day responsibility for e-safety will be delegated to the ICT Co-ordinator.
- The Headteacher / Senior Leaders are responsible for ensuring that the ICT Coordinator and other relevant staff receive suitable CPD to enable them to carry out their e-safety roles and to train other colleagues, as relevant
- The Headteacher / Senior Leaders will ensure that there is a system in place to allow for monitoring and support of those in school who carry out the internal e-safety monitoring role. This is to provide a safety net and also support to those colleagues who take on important monitoring roles
- The Headteacher and another member of the Senior Leadership Team should be aware of the procedures to be followed in the event of a serious e-safety allegation being made against a member of staff.

### **ICT Coordinator:**

- takes day to day responsibility for e-safety issues and has a leading role in establishing and reviewing the school e-safety policies / documents
- ensures that all staff are aware of the procedures that need to be followed in the event of an e-safety incident taking place.
- provides training and advice for staff
- liaises with the Local Authority
- receives reports of e-safety incidents and creates a log of incidents to inform future e-safety developments
- meets with E-Safety Governor to discuss current issues, review incident logs and filtering / change control logs
- attends relevant meeting of Governors
- reports to Senior Leadership Team
- is responsible for ensuring that users may only access the school's networks through a properly enforced password protection policy

- is responsible for ensuring that she keeps up to date with e-safety technical information in order to effectively carry out the e-safety role and to inform and update others as relevant
- that the use of the network / Virtual Learning Environment (VLE) / remote access / email is regularly monitored in order that any misuse / attempted misuse can be reported for investigation / action / sanction
- that monitoring software / systems are implemented and updated as agreed in school policies
- provides education / information for parents / carers regarding e-safety for their children

### **Teaching and Support Staff**

are responsible for ensuring that:

- they have an up to date awareness of e-safety matters and of the current school e-safety policy and practices
- they have read, understood and signed the school Staff Acceptable Use Policy (AUP)
- they report any suspected misuse or problem to the ICT Co-ordinator for investigation
- digital communications with pupils (email / Virtual Learning Environment (VLE) / voice) are on a professional level
- e-safety issues are embedded in all aspects of the curriculum and other school activities
- pupils understand and follow the school e-safety and acceptable use policy
- pupils have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- they monitor ICT activity in lessons, extra curricular and extended school activities
- they are aware of e-safety issues related to the use of mobile phones, cameras and hand held devices and that they monitor their use and implement current school policies with regard to these devices
- in lessons where internet use is pre-planned pupils should be guided to sites checked as suitable for their use and that any unsuitable material that is found in internet searches is reported to the ICT Co-Ordinator

### **Designated person for child protection**

should be trained in e-safety issues and be aware of the potential for serious child protection issues to arise from:

- sharing of personal data
- access to illegal / inappropriate materials
- inappropriate on-line contact with adults / strangers
- potential or actual incidents of grooming
- cyber-bullying

These are child protection issues, not technical issues, and as such are covered by the Child Protection Policy. The technology simply provides additional means for child protection issues to develop and the child protection officer and ICT Co-Ordinator responsible for e-Safety should work closely together.

### **Pupils**

- are responsible for using the school ICT systems in accordance with the Pupil Acceptable Use Policy, which they will be expected to sign before being given access to school systems. In KS1 it is expected that parents / carers will sign on behalf of the pupils.
- will be taught to have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations and they will respect this
- need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so
- will be expected to know and understand school policies on the use of mobile phones, digital cameras and hand held devices. They should also know and understand school policies on the taking / use of images and on cyber-bullying.
- should understand the importance of adopting good e-safety practice when using digital technologies out of school and realise that the school's e-Safety Policy covers their actions out of school, if related to their membership of the school

### **Parents / Carers**

Parents / Carers play a crucial role in ensuring that their children understand the need to use the internet / mobile devices in an appropriate way. Research shows that many parents and carers do not fully understand the issues and are less experienced in the use of ICT than their children. The school will therefore take every opportunity to help parents understand these issues through parents' evenings, newsletters, letters, website / VLE and information about national / local e-safety campaigns / literature. Parents and carers will be responsible for:

- endorsing (by signature) the Pupil Acceptable Use Policy
- accessing the school website / VLE / on-line pupil records in accordance with school policy.

## Policy Statements

### **Education - pupils**

Whilst regulation and technical solutions are very important, their use must be balanced by educating pupils to take a responsible approach. The education of pupils in e-safety is therefore an essential part of the school's e-safety provision. Children and young people need the help and support of the school to recognise and avoid e-safety risks and build their resilience.

E-Safety education will be provided in the following ways:

- A planned e-safety programme will be provided as part of ICT / PHSE / other lessons and should be regularly revisited - this will cover both the use of ICT and new technologies in school and outside school
- Key e-safety messages will be reinforced as part of a planned programme of assemblies and tutorial / pastoral activities
- Pupils will be taught in all lessons to be critically aware of the materials / content they access on-line and be guided to validate the accuracy of information
- Pupils will be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet
- Pupils will be helped to understand the need for the pupil AUP and encouraged to adopt safe and responsible use of ICT, the internet and mobile devices both within and outside school
- Rules for use of ICT systems / internet will be displayed
- Staff will act as good role models in their use of ICT, the internet and mobile devices

### **Education - parents / carers**

Many parents and carers have only a limited understanding of e-safety risks and issues, yet they play an essential role in the education of their children and in the monitoring / regulation of the children's on-line experiences. Parents often either underestimate or do not realise how often children and young people come across potentially harmful and inappropriate material on the internet and are often unsure about what they would do about it. "There is a generational digital divide". (Byron Report).

The school will, therefore, seek to provide information and awareness to parents and carers through

- Letters, newsletters, VLE
- Parents evenings

### **Education & Training - Staff**

It is essential that all staff receive e-safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- All new staff with network access should receive e-safety training as part of their induction programme, ensuring that they fully understand the school e-safety policy and Acceptable Use Policies
- A planned programme of formal e-safety training will be made available to staff.
- The ICT Coordinator will receive regular updates from the LA and will be able attend training sessions and review guidance documents as appropriate.
- This E-Safety policy will be presented to and discussed by staff in staff meetings / INSET days.

- The ICT Coordinator or members of the Senior leadership Team will provide advice / guidance / training as required to individuals as required

### **Training - Governors**

Governors should take part in e-safety training / awareness sessions, with particular importance for those who are involved in ICT / e-safety / health and safety / child protection. This may be offered in a number of ways:

- Attendance at training provided by the Local Authority / National Governors Association / or other relevant organisation.
- Participation in school training / information sessions for staff or parents

### **Technical - infrastructure / equipment, filtering and monitoring**

The school is responsible for ensuring that the school infrastructure / network is as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented. It will also ensure that the relevant people named in the above sections will be effective in carrying out their e-safety responsibilities:

- All users will have clearly defined access rights to school ICT systems.
- All users will be provided with a username and password for both the school network and the Virtual Learning Environment by the ICT Co-Ordinator. Users will be required to change their password for the Virtual Learning Environment.
- The administrator password for the school ICT system, used by the ICT Co-Ordinator must also be available to the Headteacher or other nominated senior leader, but will not be made available to other staff unless there is a specific and significant need.
- The school has historically provided enhanced user-level filtering through the use of the Resdstone filtering programme provided through the LA, this is likely to change in the near future to enable the school to have more control over the filtering. Enhanced user-level filtering will, however, remain in place and be managed by the ICT Co-Ordinator.
- When the filtering is managed in-house - in the event of needing to switch off the filtering for any reason, or for any user, this must be logged and carried with the agreement of the Headteacher or ICT Co-ordinator.
- When the filtering is managed in-house - requests from staff for sites to be removed from the filtered list will be considered by the ICT Co-Ordinator. If the request is agreed, this action will be recorded and logs of such actions shall be reviewed regularly by the headteacher.
- The ICT co-ordinator can monitor and record the activity of users on the school ICT systems and users are made aware of this in the Acceptable Use Policy.
- Downloading of executable files by users is only allowed with the permission of the ICT Co-Ordinator or headteacher.
- School laptops and other portable devices should not be used for personal use of staff or pupils. No family members are allowed on laptops and other portable devices that may be used out of school. (see School Personal Data Policy for further detail)
- Staff are forbidden from installing programmes on school workstations / portable devices without written permission from the ICT Co-Ordinator or headteacher.
- An agreed policy is in regarding the use of removable media (eg memory sticks / CDs / DVDs) by users on school workstations / portable devices. (see School Personal Data Policy for further detail)

- The school infrastructure and individual workstations are protected by up to date virus software.
- Personal data cannot be sent over the internet or taken off the school site unless safely encrypted or otherwise secured.(see School Personal Data Policy for further detail)

## **Curriculum**

E-safety should be a focus in all areas of the curriculum and all staff should reinforce e-safety messages in the use of ICT across the curriculum.

- in lessons where internet use is pre-planned, it is best practice that pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.
- Where pupils are allowed to freely search the internet, eg using search engines, staff should be vigilant in monitoring the content of the websites the young people visit.
- It is accepted that from time to time, for good educational reasons, pupils may need to research topics (eg racism, drugs, discrimination) that would normally result in internet searches being blocked. In such a situation, staff can request that the ICT Co-Ordinator or headteacher temporarily removes those sites from the filtered list for the period of study. Any request to do so, should be auditable, with clear reasons for the need.
- Pupils should be taught by all staff in all lessons to be critically aware of the materials / content they access on-line and be guided to validate the accuracy of information
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet.

## **Use of digital and video images**

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet. However, staff and pupils need to be aware of the risks associated with sharing images and with posting digital images on the internet. Those images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. There are many reported incidents of employers carrying out internet searches for information about potential and existing employees. The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet eg on social networking sites.
- Staff are allowed to take digital / video images to support educational aims, but must follow school policies concerning the sharing, distribution and publication of those images.
- Staff will not publish any digital images of themselves or other staff engaged in school activities on the personal pages of social networking sites, unless they have obtained written permission from the headteacher to do so.
- Staff will not publish any digital images of pupils engaged in school activities on their personal pages of social networking sites.
- Staff will ensure that their personal networking use is restricted so that it is not publicly available and will ensure that at all times their use related to the school remains professional and does not bring the school into disrepute. This includes, but is not exclusive to, ensuring that pupils of the school do not have access to their personal sites unless there are good personal reasons.

- Care should be taken when taking digital / video images that pupils are appropriately dressed and are not participating in activities that might bring the individuals or the school into disrepute.
- Pupils must not take, use, share, publish or distribute images of others without their permission
- Photographs published on the website, or elsewhere that include pupils will be selected carefully and will comply with good practice guidance on the use of such images.
- Written permission from parents or carers will be obtained before photographs of pupils / pupils are published on the school website- this permission will be covered as part of the AUP signed by parents or carers at the start of the year. This will be done on the basis that parents/ carers must write explicitly to say if they do not want their child's image to be used in this way.

### **Data Protection**

Personal data will be recorded, processed, transferred and made available according to the Data Protection Act 1998 which states that personal data must be:

- Fairly and lawfully processed
- Processed for limited purposes
- Adequate, relevant and not excessive
- Accurate
- Kept no longer than is necessary
- Processed in accordance with the data subject's rights
- Secure
- Only transferred to others with adequate protection.

Following a number of "high profile" losses of personal data by public organisations, schools are likely to be subject to greater scrutiny in their care and use of personal data. A School Personal Data policy which our school has adopted is available in the appendices to this document.

Staff must ensure that:

- At all times they take care to ensure the safe keeping of personal data, minimising the risk of its loss or misuse.
- they change their school password so that it is not known by pupils.
- they use personal data only on secure password protected computers and other devices, ensuring that they are properly "logged-off" at the end of every use.
- they transfer data using securely.
- they do not store personal data on any portable USB stick or any removable media:
- Personal data stored on laptops must either be encrypted and password protected or must only be available for access by the registered user via a secure logon or the administrator. The data must be securely deleted from the device, in line with school policy once it has been transferred or its use is complete.
- they do not use personal email addresses on school equipment or for school purposes.

### **Communications**

A wide range of rapidly developing communications technologies has the potential to enhance learning. The following table shows how the school currently considers the benefit of using these technologies for education outweighs their risks / disadvantages:

Communication Technologies	Staff & other adults				Pupils			
	Allowed	Allowed at certain times	Allowed for selected staff	Not allowed	Allowed	Allowed at certain times	Allowed with staff permission	Not allowed
Mobile phones may be brought to school	x							x
Use of mobile phones in lessons		x						x
Use of mobile phones in social time	x							x
Taking photos on mobile phones or other camera devices		x						x
Use of hand held devices eg PDAs, PSPs	x				x			
Use of personal email addresses in school, or on school network				x				x
Use of school email for personal emails				x				x
Use of chat rooms / facilities		x					x	
Use of instant messaging		x					x	
Use of social networking sites in school other than VLE				x				x
Use of blogs	x				x			

When using communication technologies the school considers the following as good practice:

- The official school email service may be regarded as safe and secure and is monitored. Staff should therefore use only the school email service to communicate with others regarding school business. Pupils should use only the school email service to communicate with others when in school, or on school systems.
- Users need to be aware that email communications may be monitored.
- Users must immediately report - in accordance with the school policy, the receipt of any email that makes them feel uncomfortable, is offensive, threatening or bullying in nature and must not respond to any such email.

- Any digital communication between staff and pupils / or parents / carers (email, chat, VLE etc) must be professional in tone and content. These communications may only take place on official (monitored) school systems. Personal email addresses, text messaging or public chat / social networking programmes must not be used for these communications.
- Pupils should be taught about email safety issues, such as the risks attached to the use of personal details. They should also be taught strategies to deal with inappropriate emails and be reminded of the need to write emails clearly and correctly and not include any unsuitable or abusive material. This will form part of the ICT curriculum but must also be reinforced by all staff.
- Personal information should not be posted on the school website and only official email addresses should be used to identify members of staff.

#### **Unsuitable / inappropriate activities**

Some internet activity eg accessing child abuse images or distributing racist material is illegal and would obviously be banned from school and all other ICT systems. Other activities eg Cyber-bullying would be banned and could lead to criminal prosecution. There are however a range of activities which may, generally, be legal but would be inappropriate in a school context, either because of the age of the users or the nature of those activities. The school policy restricts certain internet usage as follows:

**User Actions**

		Acceptable	Acceptable at certain times	Acceptable for nominated users	Unacceptable	Unacceptable and illegal
<p><b>Users shall not visit Internet sites, make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to:</b></p>	<b>child sexual abuse images</b>					x
	<b>promotion or conduct of illegal acts, eg under the child protection, obscenity, computer misuse and fraud legislation</b>					x
	<b>adult material that potentially breaches the Obscene Publications Act in the UK</b>					x
	<b>criminally racist material in UK</b>					x
	<b>pornography</b>				x	
	<b>promotion of any kind of discrimination</b>				x	
	<b>promotion of racial or religious hatred</b>				x	
	<b>threatening behaviour, including promotion of physical violence or mental harm</b>				x	
	<b>any other information which may be offensive to colleagues or breaches the integrity of the ethos of the school or brings the school into disrepute</b>				x	
<b>Using school systems to run a private business</b>					x	
<b>Use systems, applications, websites or other mechanisms that bypass the filtering or other safeguards employed by the school</b>				x		
<b>Uploading, downloading or transmitting commercial software or any copyrighted materials belonging to third parties, without the necessary licensing permissions</b>						x
<b>Revealing or publicising confidential or proprietary information (eg financial / personal information, databases, computer / network access codes and passwords)</b>					x	
<b>Creating or intentionally propagating computer viruses or</b>					x	

other harmful files					
Carrying out sustained or instantaneous high volume network traffic (downloading / uploading files) that causes network congestion and hinders others in their use of the internet				x	
On-line gaming (educational)	x				
On-line gaming (non educational)		x			
On-line gambling				x	
On-line shopping / commerce				x	
File sharing	x				
Use of social networking sites			x		
Use of video broadcasting eg Youtube			x		

### Responding to incidents of misuse

It is hoped that all members of the school community will be responsible users of ICT, who understand and follow this policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse. Listed below are the responses that will be made to any apparent or actual incidents of misuse:

If any apparent or actual misuse appears to involve illegal activity ie.

- child sexual abuse images
- adult material which potentially breaches the Obscene Publications Act
- criminally racist material
- other criminal conduct, activity or materials

the headteacher should be consulted with the evidence of the activity. If the evidence confirms the misuse the headteacher has a duty to report the incident to the police.

If members of staff suspect that misuse might have taken place, but that the misuse is not illegal (as above) it is essential that correct procedures are used to investigate, preserve evidence and protect those carrying out the investigation. The investigation should be conducted by the ICT Co-Ordinator and either the headteacher or one other member of the SLT.

It is more likely that the school will need to deal with incidents that involve inappropriate rather than illegal misuse. It is important that any incidents are dealt with as soon as possible in a proportionate manner, and that members of the school community are aware that incidents have been dealt with. It is intended that incidents of misuse will be dealt with through normal behaviour / disciplinary procedures. The following chart is a guideline as to how the incident will be dealt with / reported, however, this action is not exclusive and it may be that the person to whom the incident is reported needs to take further action as appropriate:

**Pupils**

**Actions**

Incidents:	Refer to class teacher	Refer to SLT	Refer to Headteacher	Refer to Police	Refer to tICT Co-Ordinator action re filtering / security etc	Inform parents / carers	Removal of network / internet access rights	Warning	Further sanction eg detention / exclusion
Deliberately accessing or trying to access material that could be considered illegal.			x						
Unauthorised use of non-educational sites during lessons					x			x	
Unauthorised use of mobile phone / digital camera / other handheld device	x								
Unauthorised use of social networking / instant messaging / personal email					x				
Unauthorised downloading or uploading of files					x				
Allowing others to access school network by sharing username and passwords	x							x	
Attempting to access or accessing the school network, using another pupil's / pupil's account		x							
Attempting to access or accessing the school network, using the account of a member of staff					x				
Corrupting or destroying the data of other users		x							
Sending an email, text or instant message that is regarded as offensive, harassment or of a bullying nature		x				x		x	
Continued infringements of the above, following previous warnings or sanctions			x			x	x		
Actions which could bring the school into disrepute or breach the integrity of the ethos of the school			x						

Using proxy sites or other means to subvert the school's filtering system		x			x				
Accidentally accessing offensive or pornographic material and failing to report the incident		x							
Deliberately accessing or trying to access offensive or pornographic material			x						
Receipt or transmission of material that infringes the copyright of another person or infringes the Data Protection Act		x							

### Staff

### Actions

Incidents:	Refer to line manager / S.I.T	Refer to Headteacher	Refer to Local Authority / HR	Refer to Police	Refer to ICT Co-Ordinator for action re filtering etc	Warning	Suspension	Disciplinary action
Deliberately accessing or trying to access material that could be considered illegal.		x		x				x
Excessive or inappropriate personal use of the internet / social networking sites / instant messaging / personal email	x							
Unauthorised downloading or uploading of files					x			
Allowing others to access school network by sharing username and passwords or attempting to access or accessing the school network, using another person's account	x							
Careless use of personal data eg holding or transferring data in an insecure manner		x						
Deliberate actions to breach data protection or network security rules					x			
Corrupting or destroying the data of other users or causing deliberate damage to hardware or software		x			x			
Sending an email, text or instant message that is regarded as offensive,					x			

harassment or of a bullying nature								
Using personal email / social networking / instant messaging / text messaging to carrying out digital communications with pupils.	x				x			
Actions which could compromise the staff member's professional standing		x						
Actions which could bring the school into disrepute or breach the integrity of the ethos of the school		x						
Using proxy sites or other means to subvert the school's filtering system					x			
Accidentally accessing offensive or pornographic material and failing to report the incident					x			
Deliberately accessing or trying to access offensive or pornographic material		x						
Breaching copyright or licensing regulations	x							
Continued infringements of the above, following previous warnings or sanctions		x						

## Appendices

- Pupil Acceptable Usage Policy
- Staff and Volunteers Acceptable Usage Policy
- Parents / Carers Acceptable Usage Policy
- Use of digital / video images
- School Filtering Policy
- School Password Security Policy
- School Personal Data Policy
- Legislation
- Glossary of terms

### **Pupil Acceptable Use Policy**

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school. The internet and other digital information and communications technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. Young people should have an entitlement to safe internet access at all times.

This Acceptable Use Policy is intended to ensure:

- that young people will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
- that school ICT systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.

The school will try to ensure that pupils will have good access to ICT to enhance their learning and will, in return, expect the pupils to agree to be responsible users.

I understand that I must use school ICT systems in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the ICT systems and other users.

For my own personal safety:

- I understand that the school will monitor my use of the ICT systems, email and other digital communications.
- I will treat my username and password like my toothbrush - I will not share it, nor will I try to use any other person's username and password.
- I will be aware of "stranger danger", when I am communicating on-line.
- I will not disclose or share personal information about myself or others when on-line unless I have my parents' or teachers' permission. This includes my address, telephone number, parents' work address / telephone number, or the name and location of my school,
- If I arrange to meet people off-line that I have communicated with on-line, I will do so in a public place and take a responsible adult with me.
- I will immediately report to a teacher or parent any unpleasant or inappropriate material or messages or anything that makes me feel uncomfortable when I see it on-line.

I understand that everyone has equal rights to use technology as a resource and:

- I understand that the school ICT systems are primarily intended for educational use and that I will not use the systems for personal or recreational use unless I have permission to do so.
- I will not try (unless I have permission) to make large downloads or uploads that might take up internet capacity and prevent other users from being able to carry out their work.
- I will not use the school ICT systems for non educational on-line gaming, on-line gambling, internet shopping, file sharing, or video broadcasting (eg YouTube), unless I have permission of a member of staff to do so.

I will act as I expect others to act toward me:

- I will respect be a good online citizen and not do anything that hurts other people.
- I will respect others' work and property and will not access, copy, remove or otherwise alter any other user's files, without the owner's knowledge and permission.
- I will be polite and responsible when I communicate with others, I will not use strong, aggressive or inappropriate language and I appreciate that others may have different opinions.

- I will not take or distribute images of anyone without their permission.

I recognise that the school has a responsibility to maintain the security and integrity of the technology it offers me and to ensure the smooth running of the school:

- I will only use my personal hand held / external devices (mobile phones / USB devices etc) in school if I have permission from a teacher. I understand that, if I do use my own devices in school, I will follow the rules set out in this agreement, in the same way as if I was using school equipment.
- I understand the risks and will not try to upload, download or access any materials which are illegal or inappropriate or may cause harm or distress to others, nor will I try to use any programmes or software that might allow me to bypass the filtering / security systems in place to prevent access to such materials.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.
- I will not open any attachments to emails, unless I know and trust the person / organisation who sent the email, due to the risk of the attachment containing viruses or other harmful programmes.
- I will not install or attempt to install programmes of any type on a machine, or store programmes on a computer, nor will I try to alter any computer settings.
- I will only use chat and social networking sites with permission from a teacher and at the times that are allowed

When using the internet for research or recreation, I recognise that:

- I should ensure that I have permission to use the original work of others in my own work
- Where work is protected by copyright, I will not try to download copies (including music and videos)
- When I am using the internet to find information, I should take care to check that the information that I access is accurate, as I understand that the work of others may not be truthful and may be a deliberate attempt to mislead me.

I understand that I am responsible for my actions, both in and out of school:

- If I have a computer at home I will talk with my parents so that we can set up rules for going online, We will decide the time of day that I can be online, the length of time I can be online and appropriate areas for me to visit. I will not access other areas or break these rules without their permission.
- I understand that the school also has the right to take action against me if I am involved in incidents of inappropriate behaviour, that are covered in this agreement, when I am out of school and where they involve my membership of the school community (examples would be cyber-bullying, use of images or personal information).
- I understand that if I fail to comply with this Acceptable Use Policy Agreement, I will be subject to disciplinary action. This may include loss of access to the school network / internet, detentions, suspensions, contact with parents and in the event of illegal activities involvement of the police.

**Pupil Acceptable Use Agreement**

This form relates to the pupil Acceptable Use Policy (AUP). Please complete the sections below to show that you have read, understood and agree to the rules included in the Acceptable Use Agreement. If you do not sign and return this agreement, access may not be granted to school ICT systems.

I have read and understand the above and agree to follow these guidelines when:

- I use the school ICT systems and equipment (both in and out of school)
- I use my own equipment in school (when allowed) eg mobile phones, PDAs, cameras etc
- I use my own equipment out of school in a way that is related to me being a member of this school eg communicating with other members of the school, accessing school email, VLE, website etc.

Name of Pupil

Class

Name of Parent / Carer

Signed

Date

### **Staff (and Volunteer) Acceptable Use Policy**

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school. The internet and other digital information and communications technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. They also bring opportunities for staff to be more creative and productive in their work. All users should have an entitlement to safe internet access at all times.

This Acceptable Use Policy is intended to ensure:

- that staff and volunteers will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
- that school ICT systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- that staff are protected from potential risk in their use of ICT in their everyday work.

The school will try to ensure that staff and volunteers will have good access to ICT to enhance their work, to enhance learning opportunities for pupils' learning and will, in return, expect staff and volunteers to agree to be responsible users.

I understand that I must use school ICT systems in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the ICT systems and other users. I recognise the value of the use of ICT for enhancing learning and will ensure that pupils / pupils receive opportunities to gain from the use of ICT. I will, where possible, educate the young people in my care in the safe use of ICT and embed e-safety in my work with young people.

For my professional and personal safety:

- I understand that the school will monitor my use of the ICT systems, email and other digital communications.
- I understand that the rules set out in this agreement also apply to use of school ICT systems (eg laptops, email, VLE etc) out of school
- I understand that the school ICT systems are intended for educational use and that I will not use the systems for personal or recreational use.
- I will not disclose my username or password to anyone else, nor will I try to use any other person's username and password.
- I will immediately report any illegal, inappropriate or harmful material or incident, I become aware of, to the appropriate person.

I will be professional in my communications and actions when using school ICT systems:

- I will not access, copy, remove or otherwise alter any other user's files, without their express permission.
- I will communicate with others in a professional manner, I will not use aggressive or inappropriate language and I appreciate that others may have different opinions.
- I will ensure that when I take and / or publish images of others I will do so with their permission and in accordance with the school's policy on the use of digital / video images. I will not use my personal equipment to record these images, unless I have permission to do so. Where these images are published (eg on the school website / VLE) it will be in accordance with school policy.
- I will only use chat and social networking sites in school in accordance with the school's policies.
- I will only communicate with anyone regarding school matters using official school systems. Any such communication will be professional in tone and manner.

- I will not engage in any on-line activity that may compromise my professional responsibilities.

The school and the local authority have the responsibility to provide safe and secure access to technologies and ensure the smooth running of the school:

- When I use my personal hand held / external devices (PDAs / laptops / mobile phones / USB devices etc) in school, I will follow the rules set out in this agreement, in the same way as if I was using school equipment. I will also follow any additional rules set by the school about such use. I will ensure that any such devices are protected by up to date anti-virus software and are free from viruses
- I will not use personal email addresses on the school ICT systems or for school business.
- I will not open any attachments to emails, unless the source is known and trusted, due to the risk of the attachment containing viruses or other harmful programmes.
- I will ensure that my data is regularly backed up
- I will not try to upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, adult pornography covered by the Obscene Publications Act) or inappropriate or may cause harm or distress to others. I will not try to use any programmes or software that might allow me to bypass the filtering / security systems in place to prevent access to such materials.
- I will not try (unless I have permission) to make large downloads or uploads that might take up internet capacity and prevent other users from being able to carry out their work.
- I will not install or attempt to install programmes of any type on a machine, or store programmes on a computer, nor will I try to alter computer settings, unless this is allowed in school policies.
- I will not disable or cause any damage to school equipment, or the equipment belonging to others.
- I will only transport, hold, disclose or share personal information about myself or others, as outlined in the School Policy.
- I understand that data protection policy requires that any staff or pupil data to which I have access, will be kept private and confidential, except when it is deemed necessary that I am required by law or by school policy to disclose such information to an appropriate authority.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.
- I will ensure that I do not waste school resources.

When using the internet in my professional capacity or for school sanctioned personal use:

- I will ensure that I have permission to use the original work of others in my own work
- Where work is protected by copyright, I will not download or distribute copies (including music and videos).

I understand that I am responsible for my actions in and out of school:

- I understand that this Acceptable Use Policy applies not only to my work and use of school ICT equipment in school, but also applies to my use of school ICT systems and equipment out of school and my use of personal equipment in school or in situations related to my employment by the school.
- I understand that if I fail to comply with this Acceptable Use Policy Agreement, I could be subject to disciplinary action. This could include a warning, a suspension, referral to Governors and / or the Local Authority and in the event of illegal activities the involvement of the police.

I have read and understand the above and agree to use the school ICT systems (both in and out of school) and my own devices (in school and when carrying out communications related to the school) within these guidelines.

Staff / Volunteer Name

Signed

Date

**Parent / Carer Acceptable Use Policy**

New technologies have become integral both within schools and in their lives of young people. Communications technologies are powerful tools that can stimulate discussion, promote effective learning. Young people have access to the internet at all times.

in today's society, digital information and communications technologies are powerful tools for everyone. These technologies can stimulate discussion, promote effective learning. Young people have access to the internet at all times.

This Acceptable Use Policy is intended to ensure:

- that young people will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
- that school ICT systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- that parents and carers are aware of the importance of e-safety and are involved in the education and guidance of young people with regard to their on-line behaviour.

The school will try to ensure that pupils will have good access to ICT to enhance their learning and will, in return, expect the pupils to agree to be responsible users. A copy of the Pupil Acceptable Use Policy is available, so that parents / carers will be aware of the school expectations of the young people in their care.

Parents are requested to sign the permission form below to show their support of the school in this important aspect of the school's work.

**Permission Form**

Parent / Carers Name

Pupil Name

As the parent / carer of the above pupils, I give permission for my son / daughter to have access to the internet and to ICT systems at school.

I know that my son / daughter has signed an Acceptable Use Agreement and has received, or will receive, e-safety education to help them understand the importance of safe use of ICT - both in and out of school.

I understand that the school will take every reasonable precaution, including monitoring and filtering systems, to ensure that young people will be safe when they use the internet and ICT systems. I also understand that the school cannot ultimately be held responsible for the nature and content of materials accessed on the internet and using mobile technologies.

I understand that my son's / daughter's activity on the ICT systems will be monitored and that the school will contact me if they have concerns about any possible breaches of the Acceptable Use Policy.

I will encourage my child to adopt safe use of the internet and digital technologies at home and will inform the school if I have concerns over my child's e-safety.

Signed

**Use of Digital / Video Images**

The use of digital / video images plays an important part in learning activities. Pupils / Pupils and members of staff may use digital cameras to record evidence of activities in lessons and out of school. These images may then be used in presentations in subsequent lessons.

Images may also be used to celebrate success through their publication in newsletters, on the school website and occasionally in the public media,

The school will comply with the Data Protection Act and request parents / carers permission before taking images of members of the school. We will also ensure that when images are published that the young people can not be identified by the use of their names.

Parents are requested to sign the permission form below to allow the school to take and use images of their children.

Parent / Carers Name

Pupil Name

As the parent / carer of the above pupil, I agree to the school taking and using digital / video images of my child / children. I understand that the images will only be used to support learning activities or in publicity that reasonably celebrates success and promotes the work of the school.

I agree that if I take digital or video images at, or of, - school events which include images of children, other than my own, I will abide by these guidelines in my use of these images.

Signed

## **School Filtering Policy**

We automatically receive a filtered broadband service. This service is intended to prevent users accessing material that would be regarded as illegal and / or inappropriate in an educational environment. Because the content on the web changes dynamically and new technologies are constantly being developed, it is not possible for any filtering service to be 100% effective. It is important, therefore, to understand that filtering is only one element in a larger strategy for e-safety and acceptable use.

In the near future the filtering service will provide flexibility for us to decide on our own levels of filtering security. It will be possible to add to or override some of the sites filtered by the Authority. Part of this filtering policy assumes that this is the case and cannot be implemented until this is so. Whilst the filtering is done wholly by the Authority no changes can be made and no logs etc. Of changes will be maintained.

As the use of the internet becomes more widespread, access becomes available through a wider range of technologies and users become more sophisticated in their internet use. We will, therefore, need to continually

### **Introduction**

The filtering of internet content provides an important means of preventing users from accessing material that is illegal or is inappropriate in an educational context. The filtering system cannot, however, provide a 100% guarantee that it will do so. It is therefore important that we have a filtering policy to manage the associated risks and to provide preventative measures which are relevant to the situation in this school.

We automatically receive the benefits of a managed filtering service, with some flexibility for changes at local level.

### **Responsibilities**

The responsibility for the management of the school's filtering policy will be held by the ICT Co-Ordinator who will manage the school filtering, in line with this policy and will keep records / logs of changes and of breaches of the filtering systems.

To ensure that there is a system of checks and balances and to protect those responsible, changes to the school filtering service must

- be logged in change control logs
- be reported to a second responsible person (SLT member) on a regular basis

All users have a responsibility to report immediately to the ICT Co-Ordinator any infringements of the school's filtering policy of which they become aware or any sites that are accessed, which they believe should have been filtered.

Users must not attempt to use any programmes or software that might allow them to bypass the filtering / security systems in place to prevent access to such materials.

### **Education / Training / Awareness**

Pupils will be made aware of the importance of filtering systems through the e-safety education programme. They will also be warned of the consequences of attempting to subvert the filtering system.

Staff users will be made aware of the filtering systems through:

- reading the policy
- signing the AUP
- induction training
- staff meetings, briefings, Inset.

Parents will be informed of the school's filtering policy through the Acceptable Use agreement and through e-safety awareness sessions / newsletter etc.

### **Changes to the Filtering System**

All requests for changes to the filtering should be made in writing to the ICT Co-Ordinator. Changes will either be allowed, denied, or access may be provided for some users or for limited times. There should be strong educational reasons for all changes that are agreed. A second member of the SLT will be involved retrospectively in such changes in order to provide a system of checks and balances.

Users who gain access to, or have knowledge of others being able to access, sites which they feel should be filtered (or unfiltered) should report this in the first instance to the ICT Co-Ordinator who will decide whether to make school level changes.

### **Monitoring**

No filtering system can guarantee 100% protection against access to unsuitable sites. The school will therefore monitor the activities of users on the school network and on school equipment as indicated in the School E-Safety Policy and the Acceptable

### **Audit / Reporting**

Logs of filtering change controls and of filtering incidents will be made available to:

- *the second responsible person*
- *E-Safety Governor - on request*

The filtering policy will be reviewed in the response to the evidence provided by the audit logs of the suitability of the current provision, for example, the evidence might show a large number of requests to remove the filtering from sites, in which case we might question whether the current level of filtering is too restrictive for educational purposes. Alternatively, a large number of incidents where users try to subvert the filtering system might suggest that improved monitoring / disciplinary action might be necessary.

## **School Password Security Policy**

### **Introduction**

The school will be responsible for ensuring that the school infrastructure / network is as safe and secure as is reasonably possible and that:

- users can only access data to which they have right of access
- no user, other than the administrator, should be able to access another's files, without permission (or as allowed for monitoring purposes within the school's policies).
- access to personal data is securely controlled in line with the school's personal data policy
- logs may be maintained of access by users and of their actions while users of the system

A safe and secure username / password system is essential if the above is to be established and will apply to all school ICT systems, including email and Virtual Learning Environment (VLE).

### **Responsibilities**

The management of the password security policy will be the responsibility of the ICT Co-Ordinator.

All staff users will have responsibility for the security of their username and password, must not allow other users to access the systems using their log on details and must immediately report any suspicion or evidence that there has been a breach of security. All pupils will have responsibility for the security if their username and password on ICT systems that can be used outside of school such as the VLE, but on the school network, the username and password will be kept more simple to ensure ease of use, unless there are problems with security.

Passwords for new users, and replacement passwords for existing users can be allocated by the ICT Co-Ordinator.

### **Training / Awareness**

Members of staff will be made aware of the school's password policy:

- at induction
- through the school's e-safety policy and password security policy
- through the Acceptable Use Agreement

Pupils / pupils will be made aware of the school's password policy:

- in ICT and / or e-safety lessons
- through the Acceptable Use Agreement

## **Policy Statements**

All users will have clearly defined access rights to school ICT systems. Details of the access rights available to groups of users will be recorded by the ICT Co-Ordinator.

All users will be provided with a username and password by the ICT Co-Ordinator, who will keep an up to date record of users and their usernames.

The same policies regarding network user names and passwords also apply to staff laptop usernames and passwords.

The "master / administrator" passwords for the school ICT system, used by the ICT Co-Ordinator must also be available to the Headteacher or other nominated senior leader and kept in a secure place (eg school safe).

## **Audit / Monitoring / Reporting / Review**

The responsible person ICT Co-Ordinator will ensure that full records are kept of:

- User Ids and requests for password changes
- User log-ons
- Security incidents related to this policy

In the event of a serious security incident, the police may request and will be allowed access to passwords.

## **School Personal Data Handling Policy**

Recent publicity about the loss of personal data by organisations and individuals has made this a current and high profile issue for schools and other organisations. It is important that the school has a clear and well understood personal data policy because:

- No school or individual would want to be the cause of any loss of personal data, particularly as the impact of data loss on individuals can be severe and cause extreme embarrassment, put individuals at risk and affect personal, professional or organisational reputation.
- Schools are "data rich" and the introduction of electronic storage and transmission of data has created additional potential for the loss of data
- The school will want to avoid the criticism and negative publicity that could be generated by any loss of personal data.
- The school is subject to a wide range of legislation related to data protection and data use, with significant penalties for failure to observe the relevant legislation.

Schools have always held personal data on the pupils in their care, and increasingly this data is held digitally and accessible not just in school but also from remote locations. Legislation covering the safe handling of this data is addressed by the UK Data Protection Act 1998 and following a number of losses of sensitive data, a report was published by the Cabinet Office in June 2008, *Data Handling Procedures in Government*. This stipulates the procedures that all departmental and public bodies should follow in order to maintain security of data. Given the personal and sensitive nature of much of the data held in schools, it is critical that they adopt these procedures too.

It is important to stress that the Personal Data Policy applies to all forms of personal data, regardless of whether it is held on paper or in electronic format. As it is part of an overall e-safety policy template, this document will place particular emphasis on data which is held or transferred digitally.

### **Introduction**

Schools should do everything within their power to ensure the safety and security of any material of a personal or sensitive nature (Becta - Good Practice in information handling in schools - keeping data secure, safe and legal - Sept 2008).

It is the responsibility of all members of the school community to take care when handling, using or transferring personal data that it can not be accessed by anyone who does not:

- have permission to access that data
- need to have access to that data.

Any loss of personal data can have serious effects for individuals and / or institutions concerned, can bring the school into disrepute and may well result in disciplinary action and / or criminal prosecution. All transfer of data is subject to risk of loss or contamination.

Anyone who has access to personal data must know, understand and adhere to this policy, which brings together the legal requirements contained in relevant data legislation and relevant regulations and guidance from the Local Authority.

The Data Protection Act (1998) lays down a set of rules for processing of personal data (both structured manual records and digital records). It provides individuals (data subjects) with rights of access and security and requires users of data (data processors) to be open about how it is used and to follow "good information handling principles".

## **Policy Statements**

The school will hold the minimum personal information necessary to enable it to perform its function and information will be erased once the need to hold it has passed.

Every effort will be made to ensure that information is accurate, up to date and that inaccuracies are corrected without unnecessary delay.

All personal data will be fairly obtained in accordance with the "Fair Processing Code" and lawfully processed in accordance with the "Conditions for Processing".

## **Personal Data**

The school and individuals will have access to a wide range of personal information and data. The data may be held in digital format or on paper records. Personal data is defined as any combination of data items that identifies an individual and provides specific information about them, their families or circumstances. This will include:

- Personal information about members of the school community - including pupils, members of staff and parents and carers eg names, addresses, contact details, legal guardianship / contact details, health records, disciplinary records
- Curricular / academic data eg class lists, pupil progress records, reports, references
- Professional records eg employment history, taxation and national insurance records, appraisal records and references
- Any other information that might be disclosed by parents / carers or by other agencies working with families or staff members

## **Responsibilities**

The headteacher will keep up to date with current legislation and guidance and will:

- determine and take responsibility for the school's information risk policy and risk assessment
- appoint the Information Asset Owners (IAOs)

The school will identify Information Asset Owners (IAOs) for the various types of data being held (e.g. pupil information / staff information / assessment data etc). The IAOs will manage and address risks to the information and will understand :

- what information is held and for what purpose
- how information has been amended or added to over time
- who has access to protected data and why

Everyone in the school has the responsibility of handling protected or sensitive data in a safe and secure manner.

Governors are required to comply fully with this policy in the event that they have access to personal data, when engaged in their role as a Governor.

## **Registration**

The school is registered as a Data Controller on the Data Protection Register held by the Information Commissioner.

**Information to Parents / Carers – the “Fair Processing Notice”**

Under the “Fair Processing” requirements in the Data Protection Act, the school will inform parents / carers of all pupils of the data they hold on the pupils, the purposes for which the data is held and the third parties (eg LA, DCSF, QCA, Connexions etc) to whom it may be passed.

**Training & awareness**

All staff will receive data handling awareness / data protection training and will be made aware of their responsibilities, as described in this policy through:

- Induction training for new staff
- Staff meetings / briefings / Inset
- Day to day support and guidance from Information Asset Owners

### **Secure Storage of and access to data**

The school will ensure that ICT systems are set up so that the existence of protected files is hidden from unauthorised users and that users will be assigned a clearance that will determine which files are accessible to them.

All users will be given secure user names and strong passwords. User names and passwords must never be shared.

Personal data may only be accessed on machines that are securely password protected. Any device that can be used to access data must be locked if left (even for very short periods) and set to auto lock if not used for five minutes.

All storage media must be stored in an appropriately secure and safe environment that avoids physical risk, loss or electronic degradation.

Personal data can only be stored on school equipment (this includes computers and portable storage media). Private equipment (ie owned by the users) must not be used.

When personal data must not be stored on any portable computer system, USB stick or any other removable media.

Personal data must be securely deleted from the device, in line with school policy once it has been transferred or its use is complete.

A copy of all personal data must be transferred to the school network so that it is securely backed up.

### **Secure transfer of data and access out of school**

The school recognises that personal data may be accessed by users out of school, or transferred to the LA or other agencies. In these circumstances:

- Users may not remove or copy sensitive or personal data from the school or authorised premises without permission and unless the media is securely protected.
- Users must take particular care that computers or removable devices which contain personal data must not be accessed by other users (eg family members) when out of school.
- When data is required by an authorised user from outside the school premises (for example, by a teacher or pupil working from their home or a contractor) they must have secure remote access to the management information system (MIS) or learning platform.
- Users must protect all portable and mobile devices, including media, used to store and transmit personal information using approved encryption software.
- Particular care should be taken if data is taken or transferred to another country, particularly outside Europe, and advice should be taken from the local authority in this event. (nb. to carry encrypted material is illegal in some countries)

## Legislation

This E-Safety Policy and guidance has been produced under legislative framework. It is important to note that in general terms an action that is illegal if committed offline is also illegal if committed online.

It is recommended that legal advice is sought in the advent of an e safety issue or situation.

### **Computer Misuse Act 1990**

This Act makes it an offence to:

- Erase or amend data or programs without authority;
- Obtain unauthorised access to a computer;
- "Eavesdrop" on a computer;
- Make unauthorised use of computer time or facilities;
- Maliciously corrupt or erase data or programs;
- Deny access to authorised users.

### **Data Protection Act 1998**

This protects the rights and privacy of individual's data. To comply with the law, information about individuals must be collected and used fairly, stored safely and securely and not disclosed to any third party unlawfully. The Act states that person data must be:

- Fairly and lawfully processed.
- Processed for limited purposes.
- Adequate, relevant and not excessive.
- Accurate.
- Not kept longer than necessary.
- Processed in accordance with the data subject's rights.
- Secure.
- Not transferred to other countries without adequate protection.

### **Freedom of Information Act 2000**

The Freedom of Information Act gives individuals the right to request information held by public authorities. All public authorities and companies wholly owned by public authorities have obligations under the Freedom of Information Act. When responding to requests, they have to follow a number of set procedures.

### **Communications Act 2003**

Sending by means of the Internet a message or other matter that is grossly offensive or of an indecent, obscene or menacing character; or sending a false message by means of or persistently making use of the Internet for the purpose of causing annoyance, inconvenience or needless anxiety is guilty of an offence liable, on conviction, to imprisonment. This wording is important because an

offence is complete as soon as the message has been sent: there is no need to prove any intent or purpose.

#### **Malicious Communications Act 1988**

It is an offence to send an indecent, offensive, or threatening letter, electronic communication or other article to another person.

#### **Regulation of Investigatory Powers Act 2000**

It is an offence for any person to intentionally and without lawful authority intercept any communication. Monitoring or keeping a record of any form of electronic communications is permitted, in order to:

- Establish the facts;
- Ascertain compliance with regulatory or self-regulatory practices or procedures;
- Demonstrate standards, which are or ought to be achieved by persons using the system;
- Investigate or detect unauthorised use of the communications system;
- Prevent or detect crime or in the interests of national security;
- Ensure the effective operation of the system.
- Monitoring but not recording is also permissible in order to:
- Ascertain whether the communication is business or personal;
- Protect or support help line staff.
- The school reserves the right to monitor its systems and communications in line with its rights under this act.

#### **Trade Marks Act 1994**

This provides protection for Registered Trade Marks, which can be any symbol (words, shapes or images) that are associated with a particular set of goods or services. Registered Trade Marks must not be used without permission. This can also arise from using a Mark that is confusingly similar to an existing Mark.

#### **Copyright, Designs and Patents Act 1988**

It is an offence to copy all, or a substantial part of a copyright work. There are, however, certain limited user permissions, such as fair dealing, which means under certain circumstances permission is not needed to copy small amounts for non-commercial research or private study. The Act also provides for Moral Rights, whereby authors can sue if their name is not included in a work they wrote, or if the work has been amended in such a way as to impugn their reputation. Copyright covers materials in print and electronic form, and includes words, images, and sounds, moving images, TV broadcasts and other media (e.g. youtube).

#### **Telecommunications Act 1984**

It is an offence to send a message or other matter that is grossly offensive or of an indecent, obscene or menacing character. It is also an offence to send a message that is intended to cause annoyance, inconvenience or needless anxiety to another that the sender knows to be false.

#### **Criminal Justice & Public Order Act 1994**

This defines a criminal offence of intentional harassment, which covers all forms of harassment, including sexual. A person is guilty of an offence if, with intent to cause a person harassment, alarm or distress, they: -

- Use threatening, abusive or insulting words or behaviour, or disorderly behaviour; or
- Display any writing, sign or other visible representation, which is threatening, abusive or insulting, thereby causing that or another person harassment, alarm or distress.

#### **Racial and Religious Hatred Act 2006**

This Act makes it a criminal offence to threaten people because of their faith, or to stir up religious hatred by displaying, publishing or distributing written material which is threatening. Other laws already protect people from threats based on their race, nationality or ethnic background.

#### **Protection from Harassment Act 1997**

A person must not pursue a course of conduct, which amounts to harassment of another, and which he knows or ought to know amounts to harassment of the other. A person whose course of conduct causes another to fear, on at least two occasions, that violence will be used against him is guilty of an offence if he knows or ought to know that his course of conduct will cause the other so to fear on each of those occasions.

#### **Protection of Children Act 1978**

It is an offence to take, permit to be taken, make, possess, show, distribute or advertise indecent images of children in the United Kingdom. A child for these purposes is anyone under the age of 18. Viewing an indecent image of a child on your computer means that you have made a digital image. An image of a child also covers pseudo-photographs (digitally collated or otherwise). A person convicted of such an offence may face up to 10 years in prison

#### **Sexual Offences Act 2003**

The new grooming offence is committed if you are over 18 and have communicated with a child under 16 at least twice (including by phone or using the Internet) it is an offence to meet them or travel to meet them anywhere in the world with the intention of committing a sexual offence. Causing a child under 16 to watch a sexual act is illegal, including looking at images such as videos, photos or webcams, for your own gratification. It is also an offence for a person in a position of trust to engage in sexual activity with any person under 18, with whom they are in a position of trust. (Teachers, social workers and health professionals all fall in this category of trust). Any sexual intercourse with a child under the age of 13 commits the offence of rape.

#### **Public Order Act 1986**

This Act makes it a criminal offence to stir up racial hatred by displaying, publishing or distributing written material which is threatening. Like the Racial and Religious Hatred Act 2006 it also makes the possession of inflammatory material with a view of releasing it a criminal offence. Children, Families and Education Directorate page 38 April 2007.

#### **Obscene Publications Act 1959 and 1964**

Publishing an "obscene" article is a criminal offence. Publishing includes electronic transmission.

#### **Human Rights Act 1998**

This does not deal with any particular issue specifically or any discrete subject area within the law. It is a type of "higher law", affecting all other laws. In the school context, human rights to be aware of include:

- The right to a fair trial
- The right to respect for private and family life, home and correspondence
- Freedom of thought, conscience and religion
- Freedom of expression
- Freedom of assembly
- Prohibition of discrimination
- The right to education

These rights are not absolute. The school is obliged to respect these rights and freedoms, balancing them against those rights, duties and obligations, which arise from other relevant legislation.

#### **The Education and Inspections Act 2006**

Empowers Headteachers, to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour.

### Glossary of terms

<b>AUP</b>	Acceptable Use Policy
<b>CEOP</b>	Child Exploitation and Online Protection Centre (part of UK Police dedicated to protecting children from sexual abuse) providers of the Think U Know programmes.
<b>CPD</b>	Continuous Professional Development
<b>CYPS</b>	Children and Young Peoples Services (in Local Authorities)
<b>DCSF</b>	Department for Children, Schools and Families
<b>ECM</b>	Every Child Matters
<b>FOSI</b>	Family Online Safety Institute
<b>HSTF</b>	Home Secretary's Task Force on Child Protection on the Internet
<b>ICO</b>	Information Commissioners Office
<b>ICT</b>	Information and Communications Technology
<b>INSET</b>	In Service Education and Training
<b>IP address</b>	The label that identifies each computer to other computers using the IP (internet protocol)
<b>ISP</b>	Internet Service Provider
<b>ISPA</b>	Internet Service Providers' Association
<b>IWF</b>	Internet Watch Foundation
<b>KS1 ..</b>	Key Stage 1 / 2 - primary schools are structured within these multiple age groups
<b>LA</b>	Local Authority
<b>LAN</b>	Local Area Network
<b>Learning Platform</b>	A learning platform brings together hardware, software and supporting services to support teaching, learning, management and administration.
<b>LSCB</b>	Local Safeguarding Children Board
<b>MIS</b>	Management Information System
<b>MLE</b>	Managed Learning Environment
<b>Ofcom</b>	Office of Communications (Independent communications sector regulator)
<b>Ofsted</b>	Office for Standards in Education, Children's Services and Skills
<b>PDA</b>	Personal Digital Assistant (handheld device)
<b>PHSE</b>	Personal, Health and Social Education
<b>SEF</b>	Self Evaluation Form - used by schools for self evaluation and reviewed by Ofsted prior to visiting schools for an inspection
<b>SRF</b>	Self Review Form - a tool used by schools to evaluate the quality of their ICT provision.
<b>TUK</b>	Think U Know - educational e-safety programmes for schools, young people and parents.

**VLE** Virtual Learning Environment - an online software system designed to support teaching and learning in school and beyond.

**WAP** Wireless Application Protocol